



## Hubler Automotive Group - Information Technologies

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## COMPUTER PC PROBLEMS?

### **BELIEVE IT OR NOT.....**

...when your computer is just not acting right, maybe running slower than usual, close out all of your programs then do a "RESTART" on the computer. Just sometimes it needs to clear it's memory and doing the restart (or power off/on) will fix it. Yes, sometimes that simple. Of course other times it is not that simple and requires sending the PC up to the IT shop or myself onsite to you.

### **THE PC JUST SEEMS TO BE RUNNING SLOW:**

First try to do a disk clean up on your PC (see General PC Maintenance on the HublerIT web site for detailed instructions). It can also be that there is a virus or spyware on your system causing it to now run slower than normal. Run your anti-virus scan to see what it can find and repair then do a restart on your PC. If still no luck then do one of the two items below.

### **SENDING YOUR PC TO THE IT SHOP:**

Please email me at [tdake@drivehubler.com](mailto:tdake@drivehubler.com) to let me know it is coming and what is the general problem (e.g. dead, has Win 2000 Pro and needs XP, just running too slow, can't remove viruses, etc). Tape your business card, or a note with your location and name, on the computer and send it via the Hubler Chevy parts truck or one of the runners Leland or Jim.

### **ONSITE VISIT BY THE HUBLER IT TECH:**

The IT Department is a Hubler Automotive Group company wide, all locations, computer IT department for use by all locations. If you have a problem with your computer, or computer network, that can not be resolved by shipping your PC up to the IT Department then I can come onsite. Please email me at [tdake@drivehubler.com](mailto:tdake@drivehubler.com) to give me the details as to what is wrong, or in the case of something that needs to be added what are the details.

**\*\* END \*\***